

Introduction

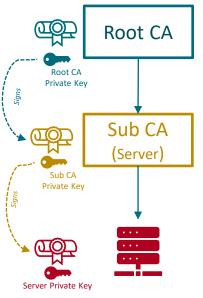
Introduction

- STCA service has been opened by FrenchSys on January the 1st of 2023
- **STCA** Registration imply:
 - ■■ New contract (different from the previous one dealt with PayCert)
 - ■■ Specific STCA contract
- FrenchSys ensures
 - New certificate generation
 - Revocation of PayCert issued certificates

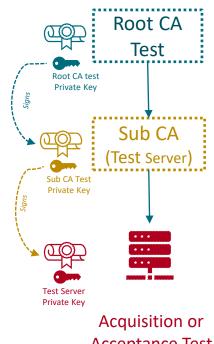
■ **Technical details**

Technical organisation

CA of the STCA PKI



Acquisition or Acceptance Server



Acquisition or Acceptance Test Server





Documents

Current status



- The new certification policy v.2.0 (French only)

 https://www.frenchsys.com/nos-services/#stca
- TRL, certificate chain and the previous Certification Policy v.1+ https://www.secure-transactions-ca.eu/
- Forms and contract must be asked at stca2@frenchsys.com

Note: Forms and contracts are only in English



FrenchSys side



- Legal Certification Authority (CA)
 - Publication of the PKI's policy and practices
 - Revocation management
 - Information on Certificates status
- Registration Authority (RA)
 - User Registration
 - Management of Certificate Requests
 - Certificate Delivery to the user
 - May be distinct by CA

FrenchSys side



- Certification Provider (CP)
 - Certificate issuing
 - ■■ In charge of the technical aspects of the CA (HSM, issuing procedures, ...)
 - May be distinct by CA

Client's side

- Client Representative
 - Contract signatory
 - Responsible for the Certificate Representative registration
- Certificate Representative
 - Entry point with FrenchSys
 - Responsible for the Server Supervisor registration
 - ■■ In charge of Certificate Request
 - Authorised to revoke certificate

Note: The Client Representative is mandatorily different from the Certificate Representative



Client's side

- Server Supervisor
 - ■■ In charge of the Server
 - ■■ In charge of the STCA certificate for the Server
 - Authorised to revoke certificate

Note: This role might be combined with the Certificate Representative



Administrative procedures

Administrative procedures

Main changes



- All operations (registration, certificate request, certificate delivery) are done by *electronic exchange* (mail, Teams meeting ...)
- Procedure simplification
 - ■■ People involved
 - Elements to provide
 - Digital signature of documents (no scanning of documents)
- Recommendation
 - Operation to be performed before any Certificate Request
 - It is possible to do it in advance

Client Entity Registration

Enrolment



Operation

- Unique : only during registration to the PKI
- ■■ Made by the *Client Representative*
- Must be made before any other operation

Process

- Provision of the less than 3 month old KBIS extract (for French companies) or any document identifying the company to the Trade and Company Register.
- Provision of the payment activity certificate (contract Appendix 1)
- All the needed elements to authenticate the client entity
- ■■ Contract Signature via DocuSign (if needed it can be triggered by FrenchSys)

Client Representative Registration



- Operation
 - During Registration of the Client entity
 - At each Client Representative change (dedicated form)
- Process
 - Fill in the Client Representative Registration form (and sign it)
 - All the needed elements to authenticate the Client Representative

Certificate Representative Registration



Operation

- Made by the *Client Representative*
- During Registration of the Client entity / before any certificate request
- At each Certificate Representative change

Process

- Fill in the Certificate Representative Registration form (and sign it)
- All the needed elements to authenticate the Certificate Representative
- Answers to authentication questions are retrieved by phone (STCA officer calls)

Elements to provide

- Only MOBILE phone number (no landline)!
- Do NOT answer the authentication questions on the form
- Generic contact address are supported (only for mail reminder)



Server Supervisor Registration



- Operation
 - Made by the **Certificate Representative**
 - During Registration of the Client entity / before any certificate request
 - At each Server Supervisor change

Note: If the Certificate Representative is also a Server Supervisor then this process is not necessary

- **Process**
 - Fill in the Server Supervisor form (and sign it)
 - Answers to authentication questions are retrieved by phone (STCA officer calls)
- Elements to provide
 - Only MOBILE phone number (if the Server Supervisor is the recipient of the certificates)!
 - Do NOT answer the authentication questions on the form



■ Certificate lifecycle

Certificate Request



- Operation
 - ■■ Made by the *Certificate Representative*
 - Possibility to request several certificates at the same time
- Process
 - ■■ Fill in the Certificate Request form (for each certificate)
 - Precise inside the form the recipient of the certificate (Certificate Representative or Server Supervisor)
 - ■■ Fill in Order form (Contract Appendix)
 - If a quotation is needed beforehand, contact the STCA service
- Certificates are issued on Tuesdays
 - Certificate Requests must be provided on Fridays at the latest



Certificate Delivery



• Form elements

- Digital signature only and no form scanning
 - If it is not possible to digitally sign the form then CSR must by provided separately with the form
- CSR to paste in the form
- ■■ Up to 3 IP addresses available

Delivery

- ■■ The choice of the recipient is to be precised in the Certificate Request form
- Certificates are sent by mail in an encrypted zip file
- Password sent by SMS

Certificate end of life



- FrenchSys sends a reminder
 - At least 1 month before the end of the certificate validity
 - ■■ To the Certificate Representative

Note: It is important that contacts are up-to-date !!

The renewal operation is identical to the first request

Certificate Revocation



- Made by the Certificate Representative or the Server Supervisor
- With
 - Form (available on request)
 - Phone (at the end of this presentation, STCA website (to come), mail signature)
- Authentication thanks to the set of secret question/answer
- Emergency processing for the new certificate request
- Revocation of PayCert issued certificate is handled by FrenchSys

CRL management



- CRL
 - ■■ For the Root CA
 - ■■ For the Sub CA
- Location
 - ■■ STCA website https://www.secure-transactions-ca.eu/
- Frequency
 - ■■ With each revocation
 - At least once a year



Contacts

For any information!

Contact mail address

stca2@frenchsys.com

STCA officers

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FrenchSys website

https://www.frenchsys.com/nos-services/#stca

STCA website

https://www.secure-transactions-ca.eu/